

Facilities Services

Transportation

491 Cecelia Road, Victoria BC V8T 4T4

Phone: 250-920-3447

Fax : 250-920-3461

SPECIAL NEEDS BUSING INFORMATION

The Transportation Department wants your child to have a good experience using **Thirdwave Bus Services**.

- Transportation will contact you via email with any Transportation information.
- Transportation information can also be found on the GVSD website: <https://www.sd61.bc.ca/our-district/departments-services/facilities-department/busing/>
- A busing calendar of approved early dismissal and Professional Development days for busing can be found at the bottom of webpage.
- Refer also to the **Busing Info-Guidelines** document on webpage.

You are required to **submit address changes** to Transportation for approval if seeking continued service. This includes changes to approved secondary addresses.

We communicate all Transportation info to parents via email, so it is important to inform us, as well as your child's school, **if your email and contact information changes**.

If your child **no longer requires busing**, please contact Transportation.

If you are interested in transitioning your child from special needs bussing to **BC Transit**, please contact Transportation.

SD61 CONTRACTS OUT SPECIAL NEEDS BUSING TO **THIRDWAVE BUS SERVICES**. IF YOU HAVE ANY CONCERNS REGARDING THIS SERVICE, PLEASE CONTACT TRANSPORTATION:

transportation@sd61.bc.ca

Incidents:

The Transportation Department will make every effort to work with the school, parents/guardians, and bus company to resolve any issues brought to our attention by driver incident reports or parent and school staff disclosures.

Incident reports originate from the driver and are sent to the Transportation Department when:

- Student behavior/safety causes concern
- Injury or medical emergency occurs
- Parent is not home to receive child
- Scheduling issues occur

PLEASE CONTACT THIRDWAVE IF YOUR CHILD WILL NOT NEED PICK UP OR DROP OFF ON ANY GIVEN DAY

250-382-4333

Important Info: If you indicated on your application form that you need to be home to receive your child, and you are not, Thirdwave will phone both you and the emergency contact. If either are not immediately available, the driver will return your child to the school for you to pickup. Any overtime charges incurred may result in the parent/sguardian being invoiced by the School District.

Have your child ready for bus 5 min early - the bus waits approximately 3 min after scheduled time

