

REGISTRAR SECRETARY International Student Programs

Position Description | Qualifications

OVERVIEW

Reporting to the Director of International Student Programs (ISP) or designate, the Registrar Secretary is responsible for creating and maintaining the information registry for students in the International Student full-year academic program.

POSITION DESCRIPTION Registrar Secretary

RSEC-1

Responds to enquiries from prospective international applicants, students, parents, agents, staff, or the public regarding academic programs and regulations, procedures, application forms etc.

RSEC-2

Administers the academic application process by: processing admission applications ensuring compliance with program policies and procedures; reviewing forms for completeness and accuracy; following up on incomplete applications; issuing receipts for application fee; initiating student files; and forwarding complete applications to the supervisor for review and approval.

RSEC-3

Issues correspondence related to the programs initial Letter of Acceptance for fee paying students as approved by supervisor; invoices students; and notifies those of non-eligibility.

RSEC-4

Creates and maintains long term student application files for both programs and enters information into the file tracking system.

RSEC-5

Generates letters of correspondence such as the Letter of Acceptance Guarantee; generates and coordinates the notarization of Letters of Guardianship and issues receipts for fees paid as required.

RSEC-6

Generates all fee-paying student invoices and assesses eligibility for student fee discounts based on established guidelines.

RSEC-7

Advises students of Immigration Canada and the Ministry of Education directives and revisions to policy and procedures in relation to offshore, international and out of district students.

RSEC-8

Composes correspondence, memoranda, reports, forms and email as required.

RSEC-9

Provides information for review and approval by the Principal on employment related matters including setting up and maintaining the staff schedule database, verifying CUPE timesheets, monitoring and editing the weekly absence management system, and processing Employment Transactions through the ET system.

RSEC-10

Performs other assigned comparable or transient duties which are within the area of knowledge and skills required by this job description.

QUALIFICATIONS Registrar Secretary

EDUCATION	Grade 12 or equivalent, and One (1) year post-secondary Office Administration Certificate or equivalent combination of education and experience; including courses in basic accounting, supervision, records management and computer skills. (Must demonstrate desktop skills including documents, spreadsheets, presentations, web pages, e-mail and bookkeeping skills by passing related district tests)
EXPERIENCE	Two (2) years advanced administrative experience
KNOWLEDGE OF	Sufficient knowledge of database systems to extract information and create ad hoc reports and desk top expertise in order to provide advice to others using spreadsheet and word processing applications Sufficient knowledge of records management to create, store, and allow retrieval by other authorized employees Basic knowledge of the school system and a willingness to gain an understanding of District policies and procedures as they relate to the program/department
SKILLS AND ABILITIES TO	Keyboard at 60 W.P.M. Perform job related mathematical calculations

Establish and maintain effective working relationships with parents, teachers, students and others in a multi-cultural environment

PROBLEM SOLVING REQUIREMENTS

Prioritize work to ensure that it is managed in a timely manner in a busy environment often under pressure and multiple demands

Work well independently and as a member of a team

Compose business correspondence for an international audience

INTERPERSONAL REQUIREMENTS

Maintain confidentiality of sensitive information seen or heard

Effectively write and communicate orally and the request and convey information in an appropriate manner

OCCUPATIONAL REQUIREMENTS

Sufficient vision and hearing to perform related job duties

Perform physical and mental activities related to job duties

Able to occasionally lift up to 18 kg (40 lbs) and operate related

Reviewed: Nov 2018

equipment