# 94 TALCOTT ROAD, VIEW ROYAL CHOICES TRANSITIONAL HOME NEIGHBOURHOOD AGREEMENT

## VISION

Neighbours of the area around 94 Talcott Road, including existing residents, Eagle View school staff, student and parent community, other workers, and temporary transitional housing residents, will be welcome and may enjoy comfort and safety in their neighbourhood.

## **GOAL OF THE AGREEMENT**

To provide a means for everyone to work effectively together to achieve the vision.

## PRINCIPLES

- Communicate clearly and honestly,
- Work together to address concerns and solve problems in a positive and timely manner,
- Be respectful of all neighbours and engage them in resolving issues, and
- Commit to following through on agreed upon actions.

## CONTEXT

B.C. Housing has opened a new temporary emergency facility at 94 Talcott Road, View Royal.

The facility will be operated by Our Place Society, a non-profit society, who will manage the building and provide 24/7 support services, accommodation, storage, daily meals and non-clinical supports to its residents, as well as connecting facility users to health and social services. It is not a traditional shelter. Instead, it will serve as a transitional home to connect residents to appropriate and long-term housing options.

Concerns have been expressed due to the perceived and real impacts in the neighbourhood as a result of the opening of this facility.

Social issues are a reality and a shared community responsibility. Services such as those provided by Our Place Society are recognized as necessary and valuable in assisting vulnerable populations. Provision of such services may be accompanied by

public disturbances, calling upon residents, social agencies, provincial agencies and the City to ensure negative impacts to public and private property are minimized or eliminated.

It is recognized that a Neighbourhood Agreement may help to manage social issues to reduce or eliminate their impacts on the immediate area, but will not address the root causes (poverty, addictions, mental illness, homelessness), nor will it address some of the law enforcement challenges related to illegal activities

## **NEIGHBOUR GROUP**

This agreement is amongst neighbours of the area around 94 Talcott Road including nearby residents. This agreement also includes View Royal Township, View Royal Fire Department, RCMP, B.C. Housing, Our Place Society, Eagle View School, Eagle View School Parent Advisory Committee (PAC), Greater Victoria School District 61, Erskine Lane Strata Council, MCFD, Island Health, and transitional housing residents, who have agreed to attend Neighbour Group meetings and participate in initiatives to maintain the safety and livability of the area around 94 Talcott Road.

The Neighbour Group will initially meet bi-weekly and adjust the frequency of ongoing meetings as needed to maintain regular communication and discuss emergent and ongoing issues.

Our Place will provide coordination and facilitation services to the Neighbour Group.

## **COMMITMENTS OF THE NEIGHBOUR GROUP**

Signatories agree to:

- Ensure that crime whether on public or private property is reported and that law enforcement is called promptly,
- Provide a representative to the Neighbour Group,
- Respond to concerns and participate in joint, cooperative initiatives as agreed to from time to time by the Neighbour Group,
- Address issues as and when they arise in a timely manner, and
- Communicate proactively on Neighbour Group matters.

Service agencies further agree to:

- Take appropriate action to deal with any resident who causes disruption at the school and in the immediate neighbourhood,
- Liaison with the school with respect to security and the well-being of students, parents, and school staff,
- Keep their buildings and grounds clean and in good condition,
- Promptly make any repairs needed and remove graffiti, and
- Assist in engaging the transitional housing residents to participate in the activities and initiatives of the Neighbour Group.

The RCMP will:

- Provide a dedicated Community Resource Officer to the Neighbour Group meetings,
- Where staffing levels and call load permit, provide increased visible presence in the general area of the temporary emergency facility,
- Work collaboratively with the Neighbour Group to address issues that may arise, and
- Provide crime prevention information and advice to any member of the Neighbour Group.

#### NEIGHBOURHOOD AGREEMENT 94 Talcott Road, View Royal, Choices Transitional Home

#### AGREED:

Name & Contact Info of Representative Name of Organization ON EUGAC **OUR PLACE** Date Signature of Representative 2016-06-13 Name & Contact Info of Representative Name of Organization HEDI HARTMOM **BC HOUSING** Date Signature of Representative 2016-06-13 Name & Contact Info of Representative Name of Organization David Screech TOWN OF VIEW ROYAL Date 2016-06-13 Signature of Representative Oor Name & Contact Info of Representative Name of Organization SCHOOL DISTRICT 61: Date Signature of Representative Name & Contact Info of Representative Name of Organization PAUL M. DUIST VIEW ROYAL FIRE DEPARTMENT Date Signature of Representative 2016 06 13 the Name & Contact Info of Representative Name of Organization Larry Chonyn RCMP Date Signature of Representative 160613. Name & Contact Info of Representative Name of Organization EAGLE VIEW ELEMENTARY SCHOOL PAC Date Signature of Representative