



The Greater Victoria School District is committed to each student's success in learning within a responsive and safe environment.

POLICY 1155

COMPLAINT PROCESS FOR A RESOLUTION OF CONCERNS

The purpose of this Complaint Process is to ensure that any individual's concern will be given respectful attention while upholding the integrity of the educational system. The attendant regulations provide clear procedures for the communication and resolution of any concern held by members of our Educational Community. The Educational Community includes parents, students, all Greater Victoria School District employees and members of the public.

School Principals shall communicate the procedures, outlined in the attendant regulation, to their students, staff, and parents on a regular basis.

Greater Victoria School District

Adopted: November 25, 1996

Reviewed: March 2012